

Measuring success – Suggested performance indicators for the Board 2018/2019

Target 1 – Critical Friend Challenge – to provide a constructive, robust and purposeful challenge to those responsible for policy development and decision-making

Performance Indicator	Target 2018/19	How Monitored
% of items on the Work Programme taken from the Council and Cabinet Forward Plans	33%	Quarterly
No. of reviews undertaken as a result of discussions with Cabinet Lead	2	Quarterly

Target 2 – To challenge Council policies and undertake reviews as appropriate

Performance Indicator	Target 2018/19	How Monitored
No. of Policy / Service Reviews undertaken annually	2	Quarterly
% of recommendations accepted by Cabinet or Council	70%	Quarterly

Target 3 - To Complete Each Review Within Timescale and Monitor the Outcomes

Performance Indicator	Target 2017/18	How Monitored
No. of reviews to be undertaken each year	5	Quarterly
% of reviews completed within the timescale of the project	80%	Quarterly
No. of meetings a Panel should hold for each review	4	Quarterly
% of reviews followed up	100%	Quarterly
% of recommendations accepted by Council or Cabinet which are implemented	100%	Quarterly

Target 4 - Reflecting the voice and concerns of the public and its communities

Performance Indicator	Target 2018/19	How Monitored
% of reviews on the Work Programme suggested by the public or undertaken in response to issues raised through surveys, comments or complaints from the public	2%	Quarterly
No. of external people involved in the Scrutiny process	5	Quarterly

Target 5 - Taking the lead and owning the Scrutiny process

Performance Indicator	Target 2018/19	How Monitored
% of meetings attended by members (for which they were required to attend)	70%	Quarterly
% of members involved in training on scrutiny	60%	Quarterly
% of members that have a good awareness of the role of scrutiny and their role in the scrutiny process	50%	Annual Survey

Target 6 – To increase awareness and participation of Overview and Scrutiny by other stakeholders and the public

Performance Indicator	Target 2018/19	How Monitored
No. of visits to the Board's Scrutiny web pages	50	Annual